

## Youth Services

Our staff is committed to providing a structured, yet compassionate environment for youth in need. Family reunification is important to us, and when possible and more importantly when it is safe, we dedicate ourselves to providing the tools needed to help with unstable family dynamics. We commit to providing a nurturing, healthy, and structured environment for both our youth and their families.

Our House and My Place are youth shelters located in Mentone and Victorville that provide 24/7 emergency services for youth in need. Transitional housing is available in the High Desert and San Bernardino when needed, where youth will gain skills in independent living. We also provide tools for parents to communicate with their youth and provide a nurturing environment for youth to grow.



**Mentone**  
909-335-2676

[ourhouse@familyassist.org](mailto:ourhouse@familyassist.org)



**Victorville**  
760-482-1731

[myplace@familyassist.org](mailto:myplace@familyassist.org)



Welcome Home is an LGBTQIA+ specific program in San Bernardino County that provides supportive housing for TAY 18-24 years old who are homeless or at risk for homelessness.

(909) 567-2123

[welcomhome@familyassist.org](mailto:welcomhome@familyassist.org)



The Fam Spot is open to youth ages 14 - 21 are invited to hang out in a safe space with Wi-Fi and snacks. Tutoring and peer groups are available to give them the tools needed for success.

**16857 C St. Victorville, CA 92395**  
**760-843-0701**

[famspot@familyassist.org](mailto:famspot@familyassist.org)

**OPEN ARMS**



Open Arms is a youth drop-in center for ages 14 to 25 with resources, Wi-Fi, hygiene & food, community outreach, & drug prevention classes.

**323 W. 7th St. San Bernardino, CA 92401**  
**909-571-5659**

[openarms@familyassist.org](mailto:openarms@familyassist.org)



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[facebook.com/thefamspot](https://facebook.com/thefamspot)  
[facebook.com/FAPopenarms](https://facebook.com/FAPopenarms)



## Mission Statement

Family Assistance Program empowers all individuals and families, regardless of age or gender, by providing knowledge and skills to live a healthy, safe, fulfilled life.



[facebook.com/FamilyAssistanceProgram](https://facebook.com/FamilyAssistanceProgram)



[linkedin.com/company/family-assistance-program-fap](https://linkedin.com/company/family-assistance-program-fap)



[instagram.com/familyassistanceprograms](https://instagram.com/familyassistanceprograms)



**All of our Programs are LGBTQ+ Friendly.**

Domestic Violence 24 Hour Hotline: (760) 949-4357

Homeless/Runaway Youth 24 Hour Hotline: (909) 335-2676

Anti-Human Trafficking 24 Hour Hotline: (909) 333-7476

Toll Free: 1-866-770-7867



[www.familyassist.org](http://www.familyassist.org)

**760-843-0701**

*Hope House*



**Domestic Violence Shelter/Transitional Housing**



**Anti-Human Trafficking Program**



**Youth Housing Programs**



**Youth Drop-In Centers**



**Re-Entry Program**

**Administration Office:**

**15075 7th St. Victorville, CA 92395**